

Charlotte Decker is the Vice-President and Chief Technology Officer for the Auto Club Group. She has responsibility for strategy, standards, architecture design, engineering, implementation, and ITIL operations for the Auto Club Group infrastructure environment.

At Auto Club Group, Charlotte's organizational scope includes personal computing, servers, mainframes, storage, directories, data and voice networks, and telephony (remote sites, enterprise, and call centers), across two data centers. Strategic partners include AT&T, Avaya, Cisco, Dell, EMC, HP, IBM, Microsoft, and Oracle.

Charlotte is an Information Technology executive with over 24 years of experience across four major industries: insurance (Auto Club Group), automotive OEM (GM and Ford Motor Company), specialty retail (Borders Group), and tier-one automotive supplier (Visteon). She has managed large organizations (250+ staff) and multi-million dollar capital and expense budgets.

- General Motors in Detroit, MI (2004 – 2007) – Director of Global Computing
- Borders Group in Ann Arbor, MI (2000 – 2004) Vice President – Application Development and Support
- Ford Motor Company (1986 – 2000) Senior Manager – Infrastructure Services (Note, this includes two years spent at Visteon prior to spin-off from Ford Motor Company)

Charlotte holds an MBA in Corporate Strategy, an MSE and BSE in Computer Engineering, all from the University of Michigan in Ann Arbor. While at Ford Motor, she was instrumental in leading efforts within IT around work-life balance and job sharing in management positions. While at Borders Group, Charlotte was on the Board of Directors for the Borders Foundation. In 2005 while at GM, Charlotte was awarded the Top Michigan Women in Computing leadership honor from the Association for Women in Computing. Charlotte is also a member of Michigan Council of Women in Technology (MCWT). In April 2010, Charlotte was asked to represent the Class of 1985 at the University of Michigan – College of Engineering commencement exercises. She is a very active member of her church community, volunteering on several committees. Charlotte is the President of the school improvement committee at her children's elementary school. Charlotte has been happily married for 18 years and has three children aged 16, 13, and 9. In her spare time, she enjoys organic vegetable gardening and reading.